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J-SCOPE

Vol. 4 No.36, The Pentagon, Sept. 17, 1999



Inscription on the crypt of the Vietnam Unknown dedicated

POW/MIA ceremony held at Tomb of Unknowns

By Rudi Williams

American Forces Press Service

A combined ceremony is today at the Tomb of the Unknowns in Arlington National Cemetery to honor former POWs and missing servicemen and to dedicate an inscription on the crypt of the Vietnam Unknown.

The inscription, "Honoring and Keeping Faith with America's Missing Servicemen," is etched on the crypt cover above the existing dates, "1958-1975." The dedication was composed after the remains of the Vietnam Unknown were disinterred and identified as those of Air Force 1st Lt. Michael J. Blassie.

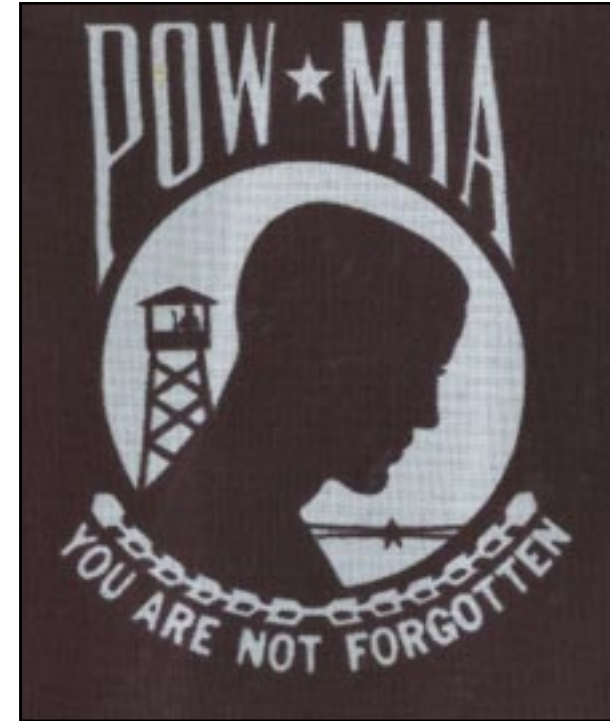
The identification of all remains from Southeast Asia — and even other wars — is a possibility today because of advances in forensic medicine since Blassie was interred as the Vietnam Unknown in 1984. Secretary of De-

fense William S. Cohen decided not to inter a new Vietnam Unknown unless the remains would be unidentifiable for all time — no remains in current U.S. custody meet that absolute standard.

Charles L. Cragin, acting assistant secretary of defense for reserve affairs, said Cohen's decision led to the question: "How do we honor those still missing?" To find an answer, DoD queried Congress, the Cabinet and veterans and family service organizations. The inscription is based on the responses.

Cragin called the dedication ceremony and the inscription vital parts of ensuring the nation's continued recognition of former POWs and its commitment to the fullest possible accounting of missing personnel. "What could be a better day to bring that together than POW/MIA Recognition Day, Sept. 17?" he asked.

The ceremonies don't relate solely to men



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On the cover

As the fog lifts over Arlington National Cemetery, the casket holding the Vietnam Unknown remains sits before the Tomb of the Unknowns. The remains were removed from the cemetery during ceremonies May 14, 1998. A POW/MIA Day ceremony is scheduled today at 11 a.m. at the Tomb of the Unknowns. Photo by Army Staff Sgt. Alicia K. Borlik.

“We continue to bring home remains of men killed in Korea and World War II to be identified and returned to their families. I want to ensure that POW/MIA Recognition Day is a day that is used to recognize all who were prisoners of war or missing in action.”

Charles L. Cragin, Acting Assistant Secretary of Defense for Reserve Affairs

missing in action in Vietnam, Cragin emphasized. “We continue to bring home remains of men killed in Korea and World War II to be identified and returned to their families,” he said. “I want to ensure that POW/MIA Recognition Day is a day that is used to recognize all who were prisoners of war or missing in action.”

Georgia Sen. Max Cleland, holder of the Silver Star for gallantry in Vietnam, will be the keynote speaker. “I can’t think of an individual who has more insight, empathy, understanding and appreciation of the contributions made by all of the men and women who served in Southeast Asia,” Cragin said.

A grenade explosion on April 8, 1968, cost Cleland both legs and his right arm. At age 28 in 1970, he became the youngest person ever elected to the Georgia Senate. In 1977, he became the youngest ever head of the Veterans Administration [now Department of Veterans

Affairs].

“As administrator of Veterans Affairs, he played a significant and meaningful role in concern and representation for America’s servicemen and women and veterans, particularly POW/MIAs,” Cragin noted.

About 125,000 of the more than 142,000 American POWs in the 20th century returned home, and 52,000 are still alive, said Air Force Col. Beth Unklesbay of DoD’s POW/Missing Personnel Office. Nearly half of the 30,000 Americans held prisoner in the Pacific Theater during World War II died in captivity, she said, and many thousands more were POWs in Europe. She said fewer than half the 7,000 POWs of the Korean War returned home, and more than 8,000 Americans are still listed as missing in action. Of the more than 800 U.S. servicemen held prisoner in Vietnam, 144 died in captivity.

14 Army NCOs gain sergeant first class rockers



Fourteen Joint Staff Army staff sergeants were selected for promotion to sergeant first class Sept. 15. Congratulations to the following promotees.

ODJS: Talmadge Boatner

DOM: Richard Anderson, Raymond Payne, John Preston, and John Robertson.

J-3: James Bianchi, Don J. Dennis, Elaine Fitzgerald, Pamela Keiling, Floyd Pier, Selvin Walker, Heather Wilcox, and Thomas Wolf.

J-6: Teddy Nixon.

Quality of life survey

100,000 get to speak their mind to Pentagon brass

By Linda D. Kozaryn

American Forces Press Service

Want to tell the Pentagon brass what you think of military life? You may just get the chance to speak your mind.

Defense officials mailed quality of life surveys Sept. 13 to nearly 100,000 people throughout the military.

About 60,000 service members and 36,000 spouses will get to voice their opinion on everything from personnel tempo to child care. Defense Manpower Data Center officials are mailing questionnaires to individuals' home addresses.

The voluntary survey gives troops and family members a chance to make a difference, according to Gail McGinn, the Pentagon's principal director for personnel support, families and education.

"We want to know what their concerns are and what things we need to work on so that we can communicate that to the military leadership and to the Congress," she

"Today's issues are probably very different from those seven years ago when we were coming out of Desert Storm and Desert Shield."

Jane Burke, director of the Pentagon's Quality of Life Office

said. Compensation, education, spouse employment are areas DoD officials here have been trying to address with policy and program changes, McGinn said. "We'd like to know what people now think about those things and what we might be able to do that would make them even better."

Defense Secretary William S. Cohen, Deputy Secretary John J. Hamre, as well as the service chiefs, commanders, state representatives and senators—even the president, will be interested in hearing what the troops and spouses have to say, McGinn emphasized. Preliminary results will be available by spring, and all of the survey data is slated to be posted by summer on a DoD Internet Web site.

Overall, she said, survey results will affect military life for years to come.

Defense officials will use the data to construct quality of life policies, programs and services. They'll cite the results when seeking congressional support for such initiatives as higher pay and better benefits. Service member and family concerns will be reflected in decisions affecting the way the military does business..

"What we'd really like is for people to fill out the survey as soon as they get it," she said. "We think it will take about 30 minutes. That's a long period of time for people to take out of their day, but this is a very important survey—this is a big deal. This is the definitive DoD survey of all service members from all services and families."

DoD officials randomly selected

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people from all ranks and services to provide a well-rounded sample, McGinn noted. Those asked to complete the survey represent themselves and their peers. "We know that when people speak, we can assume they're speaking for other people who are in similar circumstances," she said. Taking the time to complete the survey "will be a great service to everybody in the DoD community."

Individual troop and spouse responses to the questions remain confidential. Names are not required on the questionnaire. "We never use any identifying information on individuals at all, and we never have," McGinn said.

DoD conducts a quality of life survey every seven years. This will be the first since the drawdown reduced the size and makeup of the armed forces. "We've got a whole new military out there that we need to look at," said Jane Burke, director of the Pentagon's Quality of Life Office. "Today's issues are probably very different from those seven years ago when we were coming out of Desert Storm and Desert Shield."

Personnel tempo is obviously a cur-

rent issue DoD officials are wrestling with, Burke said. "We need to know the repercussions and how we can ameliorate personnel tempo for people," she said. "Financial management is also a very big issue. Our people are put under extraordinary circumstances when they're young and they have to move to a new place. Moving is expensive. We're looking into that, too."

Since quality of life plays a major role in recruiting and retaining personnel, DoD officials are extremely interested in what service members and their spouses have to say. "This is their voice," Burke said. "They don't have to worry. This is their chance to speak."

The 1999 survey will be DoD's first look at the thinking of a new generation, McGinn noted. "You hear about Generation X and Generation Y, and those generations are now coming into the military family," she said. "Their expectations and desires are sometimes different. It's important for us to know what the younger people coming into the military see as important, because they are the force of the future."

The 1992 quality of life survey resulted in DoD-wide initiatives, according

to McGinn. When the department was reviewing programs for savings during downsizing, for example, officials were able to shield the military commissary system in part because of survey data showing the stores to be the most-used and most-valued benefit by both married and single members, she said.

Because of 1992 survey responses, DoD officials also focused on the need for more and better physical fitness facilities, she said. The results even affected military community libraries.

"We had heard that some installations had started closing libraries," she continued. "As we looked into the survey data, we saw libraries always among the top three most popular morale, welfare and recreation programs. This information got the Congress' attention, and they asked us to put a moratorium on the closure of libraries."

The quality of life survey, McGinn concluded, is "a very powerful instrument for being able to say what's important to people and for being able to focus your money, resources and efforts in those areas."

Leadership, management self-improvement training opportunities offered to Joint Staff

The J-1 Personnel Training Section reminds Joint Staffers of the following leadership and self-improvement courses being offered in October and November.

Precision Writing

This is an intensive program designed to strengthen the writing skills of military and civilian people. The course emphasis is on cultivating writing potential and developing writing skills through active and resourceful engagement in the writing process with a specific emphasis on strengthening the use of critical thinking skills in the writing activity. A wide range of different learning experiences will be used to help participants gain renewed appreciation for writing, overcome writing problems, restore confidence in their writing abilities and develop new patterns and techniques for conveying information to others in a mature and intelligent fashion.

The class is presented by Dr. Marvin Kopit, Office of the Secretary of Defense, and is open to all DoD civilians and military people at no cost. The class is Oct. 4 to 8, 8 a.m. to noon, at the

Training Center, Room 14002A 1777 N. Kent St., Rosslyn.

To sign up, call Kopit at (703) 588-8152.

Formulating a new educational training agenda

This seminar provides exposure to current research and trends in education those implications for future curriculum and program development. The course emphasis will be given to formulating a “new training agenda” aimed at strengthening intellectual processes and cultivating greater levels of intellectual behavior and activity in the learning environment. A specific emphasis will be given to demonstrating the use of more intellectually rigorous methodologies to achieve desired outcomes in learning. New advances in the cognitive sciences, particularly brain study, will be explored.

The class is presented by Dr. Marvin Kopit, Office of the Secretary of Defense, and is open to all DoD civilians and military people at no cost. The class is Oct. 13 and 14 to 8, 8 a.m. to 4 p.m., at the Training Center, Room 14002A 1777 N. Kent St., Rosslyn.

To sign up, call Kopit at (703) 588-8152.

Self-management dynamics course

This is a 20-hour self-management dynamics course for the workplace. The course emphasis includes cultivating a broad range of self-management skills through reflective engagement in various activities including literature, case studies and writing. A specific emphasis will be given to developing a network of different management strategies for dealing with issues and problems in the work environment. Daniel Goleman’s “Emotional Intelligence” as well as other psychological essays will be used to reinforce basic concepts and understandings in self-management. Current research will also be explored in this regard.

The class is presented by Dr. Marvin Kopit, Office of the Secretary of Defense, and is open to all DoD civilians and military people at no cost. The class is Oct. 18 to 22, 8 a.m. to noon, at the Training Center, Room 14002A 1777 N. Kent St., Rosslyn.

To sign up, call Kopit at (703) 588-8152.

Managing in the 21st century

This two-day course introduces the theory of process improvement, customer satisfaction, reducing mistakes and problems, using human psychology to improve the quality of life of employees, and how to lead a team toward efficient, effective solutions to problems. Participants learn how to change their approach to business in order to get a better result. The class is 8 a.m. to 4:30 p.m. at various locations and is presented by the Joint Staff Quality Office. It is open to all DoD civilians and military people at no cost to the directorate (For no-shows who did not cancel 48 hours ahead, course costs will be deducted their directorate-training budget).

To get the date, location and sign-up for this course, call Sgt. 1st Class Colleen Moon or Marine Sgt. Michael Sowinski, J-1 Personnel Training Section at 697-4751, or by e-mail.

Improving joint staff processes, using the strategic plan

This two-day course Oct. 6-7 looks at how the Joint Staff operates and manages work processes. The instructor uses a variety of measurement and management tools, the Joint Staff Strategic Plan, and the experience of participants to illustrate how work can be managed more efficiently. The class builds on the concept of work as a pro-

cess, operating within a system. The class is 8 a.m. to 4:30 p.m. at various locations and is presented by the Joint Staff Quality Office. It is open to all DoD civilians and military people at no cost to the directorate (For no-shows who did not cancel 48 hours ahead, course costs will be deducted their directorate-training budget).

To get the date, location and sign-up for this course, call Sgt. 1st Class Colleen Moon or Marine Sgt. Michael Sowinski, J-1 Personnel Training Section at 697-4751, or by e-mail.

Leading teams - make it so

This two-day course Oct. 21-22, Oct. 28-29, and Nov. 17-18 uses management theory from a variety of sources to discuss the competencies needed for leading teams in modern organization. It provides a proven method for focusing teams and a systematic approach for improving mission performance. The instructor uses electrons, video, and class exercises to practice the systems proposed for more effective teamwork no matter what the job is. The class is 8 a.m. to 4:30 p.m. at various locations and is presented by the Joint Staff Quality Office. It is open to all DoD civilians and military people at no cost to the directorate (No-shows, which do not cancel 48 hours ahead, result in deduction of the cost of the course from their directorate-training budget).

To get the date, location and sign-up for this course, call Sgt. 1st Class Colleen Moon or Marine Sgt. Michael Sowinski, J-1 Personnel Training Section at 697-4751, or by e-mail.

Applying Performance Measurement Techniques to Improve the Joint Staff

This two-day workshop Dec. 8-9 is designed to provide hands-on experience in development and application of performance measurement tools, concepts, and techniques to improve work effectiveness and fulfill the spirit and letter of the Government Performance and Results Act (GPRA). Attendees apply and illustrate what they learn by using the Joint Staff strategic plan goals and objectives, their own organization's work processes, and basic measurement tools used to collect, display, and analyze organizational performance. The class is 8 a.m. to 4:30 p.m. at various locations and is presented by the Joint Staff Quality Office. It is open to all DoD civilians and military people at no cost to the directorate (For no-shows who did not cancel 48 hours ahead, course costs will be deducted their directorate-training budget).

To get the date, location and sign-up for this course, call Sgt. 1st Class Colleen Moon or Marine Sgt. Michael Sowinski, J-1 Personnel Training Section at 697-4751, or by e-mail.

CDR chef creams culinary competition

By Master Chief Craig Kingrey
Noncommissioned Officer in Charge
Chairman's Dining Room

Army Staff Sgt. Dave Turcotte recently garnered four awards at the 1999 Culinary Classic Competition in Cincinnati, Ohio.

The Naples, Maine, native came aboard the Joint Staff in July and represented the U.S. Army at the competition. He competed with 98 civilian and seven military chefs, to receive the highest overall award "Best in Show," and that was just the beginning.

Turcotte destroyed the competition by receiving a Gold Medal for his masterpiece



Left, Turcotte prepares one of his award-winning dishes; top, the finishing touches.

Courtesy photos

lobster and shrimp boil, steamed baby carrots and squash, fresh corn flan served in a cream cherry sauce, and fresh seafood sausage.

The 10-year career Army chef then netted a Silver Medal in the two-man poultry category for his delectable creation of roasted chicken breast with leek stuffing, savory sausage, roasted garlic potatoes, terrine of root vegetables, tomato concasse, and pan jus lie'.

Determined to take it all in the final phase of

the competition, the chef was tasked to make a meal out of a "mystery basket" which meant he had only four hours to plan, write and prepare a four-course meal for 10 people. Turcotte astounded the judges once again, netting a Bronze Medal for his palate taunting meal: spinach Florentine Soup, poached salmon with mixed greens, Ostrich filet with garlic potatoes and Julienne vegetables, coconut terrine with tropical fruit sauce, touille cookie and fresh tropical fruit.

Turcotte has been a certified chef with the American Culinary Federation for the past four years. To be certified he has had to compete in shows, advance his skills, and pass an ACF accreditation test.

The CDR congratulates Turcotte on a job well done and for proudly representing U.S. military chefs.

Show your Joint spirit

**Shirts, jackets, running suits,
glassware don JS insignia**



The J-5 Military Secretariat has a wide variety of Joint Staff spirit items available. Hats are \$10.50; shirts (depending on style and maker) run from \$12.50 to \$38; jackets, \$44; and glassware ranges from \$5 to \$11 and can be personalized. Staffers can see the clothing items in Room 2E979 and glassware in Room 2D922. For more information call 695-4240 or 695-7468.

Photos by Tech. Sgt. Anne Proctor

News briefs

Free running clinic offered

The Pentagon Athletic Center offers a free running clinic Sept. 22 in the aerobics room from 6 to 7 a.m., noon to 1 p.m., and 4:30 to 5:30 p.m.

The clinic is presented by Frank Gagliano, Track Coach Emeritus, Georgetown University. The format is a 40-minute presentation with questions and answers. The presentation is followed by a run to the Lincoln Memorial and back. Gagliano's 1999 World championship runners will accompany the run.

Old Dominion offers IT program

The Old Dominion University information technology program is eligible for military tuition assistance. The program offers certificates for Internet engineer, network administrator, programmer and sys-

tem engineer.

For more information, call (703) 614-9104.

Ducks unlimited hosts banquet

The Pentagon/Springfield Chapter of Ducks Unlimited hosts its annual dinner auction. Ducks Unlimited is the world's largest wetland and wildlife conservation organization. The dinner auctions DU prints, statues, clothing, furniture to raise money for the organization. In turn, DU used the funds to buy land or restore wetlands for waterfowl, birds, and animal habitat.

The banquet is Oct. 2 at the Williams Hall Volunteer Fire Department, 4801 University Dr., Fairfax. Doors open at 6 p.m., dinner at 7 p.m., and the auction starts at 8 p.m. Tickets are \$60 each, which includes \$25 DU membership fee, or \$90 a couple.

For more information or to make

reservations, call Air Force Lt. Col. Dave Elwing at 614-9764, or Dale Savell at 693-4610.

Job fair, transition seminar

Corporate Gray Inc. hosts a job transition seminar "How to Work a Job Fair" Sept. 23, 7 p.m. at the Army-Navy Country Club, Arlington Va. The seminar is free and open to all services, ranks and spouses. To make reservations, call (703) 690-6381. A job fair follows the seminar Sept. 24 at the Northern Virginia Community College, Annandale with more than 85 companies.

For more information visit the Web site at www.greentogray.com

Turkish earthquake relief

The National Capital Region First Sergeants' Council is accepting

cash or check donations on behalf of the Turkish earthquake disaster relief to be forwarded to the American Red Cross. The donations will help get aid and supplies to Turkey.

To donate, call Master Sgt. Bob Starkman at (202) 404-1467

Help break cycle of crime

Opportunities, Alternatives, and Resources of Fairfax County, Inc., is looking for volunteers for the following services: one-on-one mentoring with offenders; teaching offenders; assisting Hispanic offenders; outreach to families; working with child offenders; and serving on the fund-raising committee. Volunteer training is Sept. 24, 30, and Oct. 1 from 6:30 to 9:30 p.m. and Sept. 25 from 9 a.m. to 4 p.m. Registration must be made by Sept. 15. For more information, call (703) 246-303.

J-Scope feedback

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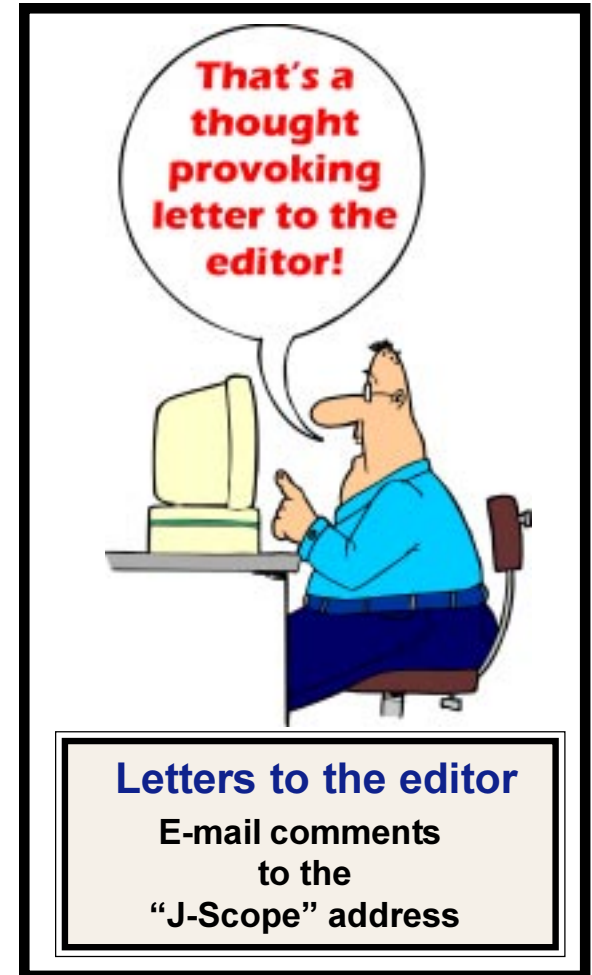
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*Courtesy photo*

Promotion

Army Lt. Gen. John McDuffie, Director for J-4 Logistics (left), promotes Army Maj. Jeffrey Unger, J-4 Medical Readiness Division, to the rank of lieutenant colonel during a ceremony Sept. 10. His wife, Dechantel, helped pin on the rank. Unger's guests included his daughter, Judi; and son, Luke.

*DIA courtesy photo*

Promotion

Air Force Brig. Gen. Carol Elliott, J-2 Intelligence Vice Director (left), promotes Air Force Staff Sgt. Jack Nevin Jr., J-2 National Military Joint Intelligence Center, in a ceremony Sept. 1. Nevin's wife, Linda, helped pin on the rank. His guests included his daughter, Melissa.

Spotlight



Photo by Tech. Sgt. Anne Proctor

Name: Air Force Maj. Larry Cox

Organization: OCJCS Public Affairs

Duty title: Public Affairs Action Officer

Time in service: 17 years

Hometown: Akron, Ohio

Family: Wife, Colleen; daughter, Amanda; and son, Conner

Hobbies: Running and listening to classic rock

Most embarrassing moment: At wing commander “standup” meeting my spouses’ argument with a neighbor in base housing showed up in the police blotter briefing

Favorite duty station: Randolph Air Force Base, Texas

Career Highlights: Being identified by name, along with the Secretary of the Air Force, in a lawsuit against the Air Force over environmental impacts

Each directorate of the Joint Staff has one or more individuals assigned the additional duty of Unit Public Affairs Representative or UPAR. The UPAR's job is to help tell the story for that organization by reporting news about unit and individual activities and achievements to the J-Scope. UPARs also process Hometown News Release forms, assist with publicity for special events, and identify story ideas for future publication.

Contact your assigned UPAR if you have a story to tell, have won an award, been promoted, or need to publicize a special event.

UPAR quick reference list

| <u>Unit</u> | <u>Name</u> | <u>Phone</u> |
|-------------|--|--------------|
| DOM | Air Force Master Sgt. Eric M. Harrell | 695-2000 |
| J-1 | Army Lt. Col. Kerry C. Allen | 697-9644 |
| J-2 | Air Force Tech. Sgt. Michael Saultzman | 697-9773 |
| J-3 | Army Sgt. 1st Class Paula E. Davis | 695-8116 |
| J-4 | Air Force Master Sgt. Mike Martin | 614-1774 |
| J-5 | Army Lt. Col. C.T. Taylor | 697-3794 |
| J-6 | Air Force Master Sgt. Vincent R. Johnson | 695-7879 |
| J-7 | Air Force Senior Master Sgt. Rick Haney | 695-7920 |
| J-8 | Air Force Master Sgt. Kerry G. Dugue | 695-5632 |

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Editorial Staff

Managing Editor

Maj. Larry Cox

Editor

Tech. Sgt. Anne M. Proctor

Graphics

**Army Visual Information Center
Joint Visual Information Services**

outside the **Beltway**

Americans deliver Albanian goodwill medical supplies

Lt. Col. Todd Dombroski Division Surgeon with 1st Infantry Division (Task Force Falcon) picks up medical supplies Sept. 8 from the University Clinical Center in Pristina, Kosovo, for delivery to a first aid station in Strpce, Kosovo. The supplies are meant as a gesture of goodwill from the Albanians to the Serbians.



Photo by Spec. Daniel Ernst